



Financial Policy

Patient: _____

Below is an outline of the Deschutes Rim Health Clinic's financial policies to promote compliance, patient satisfaction, and efficiency.

- We are participating providers for most insurances.
- Patients are responsible for knowing their benefits, restrictions, limitations, and obtaining any necessary referrals or authorizations.
- We bill insurance companies as a courtesy. We make every effort to help patients collect from an insurance claim; the patient is responsible for their portion of the bill.
- All copays are due at the time of service. All coinsurance, deductibles, and non-covered charges are due as soon as they are known. Payments can be made by cash, check, or credit/debit card.
- A valid insurance card and ID are requested at each visit.
- We work with our patients regarding setting up payment terms if unable to pay the full amount.
- You may qualify for the Sliding Fee Discount Program. The Sliding Fee Discount Program is based on your household size and income. Please ask us for the Sliding Fee Discount Program application. You can also review it on our website at www.deschutesrimhealthclinic.org
- If there is an outstanding balance 120 days after the date of the first statement and there has been no attempt or an inconsistent attempt to pay the amount due, we may turn your account over to a collections agency. If your account does go to an outside agency, you agree to pay any court costs and reasonable attorney's fees, with or without suit, incurred in collecting any past due balances.
- Patients will be expected to pay a \$25 returned check fee for any checks that are returned.
- A pay in full discount of 10% is available on all charges (except copays and already discounted services) if paid within 30 days of the first patient statement.
- You may request a full copy of the Billing & Collection Policy

When you make payments for services provided, you enable us to keep our doors open. You are investing in your future and ours. We understand sometimes circumstances do not enable prompt payment, thus your communication is key to a healthy financial partnership.

Patient or Patient Representative Signature

Date

Relationship to Patient (if not patient)